

**Quality Policy** 

Tullyleek Precast Concrete Ltd is dedicated to the provision of Products and services that provide total customer satisfaction.

## It is our policy to:

- Accurately identify customer requirements along with the provision of sound professional advice.
- Establish and review an appropriate range of Quality objectives.
- Develop our product range and working practices to reflect advances in the marketplace.
- Listen to our customers to provide a sound basis for potential improvements in product and service delivery.
- Continually improve all our activities.
- Maintain a Quality Management System conforming to ISO 9001-2000 standards.
- Take reasonable steps to comply with all applicable Laws and Regulations affecting the company.
- Empower staff at all levels to deliver customer requirements to the highest standards.
- Progressively improve our Environmental Management.